

ADD-IN GUIDE

Tracker BI Add-In Guide.

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Tracker BI Add-In Process

- The FH Support Manager will need to be added to the database that the trackers will be associated with
 - **Customer to grant FH Support Manager initial access**
 - FH Support will add the Tracker BI API and Support User
 - FH Support will associate the database with the trackers
 - FH Support User will utilize this naming convention:
fleetsupport_databasname@trackerbi.com
- The Tracker BI Add-In will need to be added:
 - FH Support will install and complete this step
 - Go to System Settings - Add-In and then paste the code below:

Tracker BI Add-In Code

```
{  
  
  "name": "Tracker BI",  
  
  "supportEmail": "support@fleethoster.com",  
  
  "version": "1.0",  
  
  "items": [  
  
    {  
  
      "url": "https://api-st-service-  
na.azurewebsites.net/appsetting/getfile?name=index.html&app=assettracker",  
  
      "path": "Add-ins",  
  
      "category": "ProductivityId",  
  
      "menuName": {  
  
        "en": "Tracker BI"  
  
      },  
  
      "svgIcon": "https://api-st-service-  
na.azurewebsites.net/appsetting/getfile?name=icon.svg&app=assettracker",  
  
      "icon": "https://api-st-service-  
na.azurewebsites.net/appsetting/getfile?name=icon.svg&app=assettracker"  
  
    },  
  
  ]  
  
}
```

```
"page": "map",  
"title": "ColdChain BI",  
"noView": false,  
"mapScript": {  
  "url": "https://api-st-service-  
na.azurewebsites.net/appsetting/getfile?name=index.html&app=assettracker/map-addin"  
}  
},  
{  
  "page": "tripsHistory",  
  "title": "ColdChain BI",  
  "noView": false,  
  "mapScript": {  
    "url": "https://api-st-service-  
na.azurewebsites.net/appsetting/getfile?name=index.html&app=assettracker/trip-addin"  
  }  
}  
],  
  "isSigned": false  
}
```



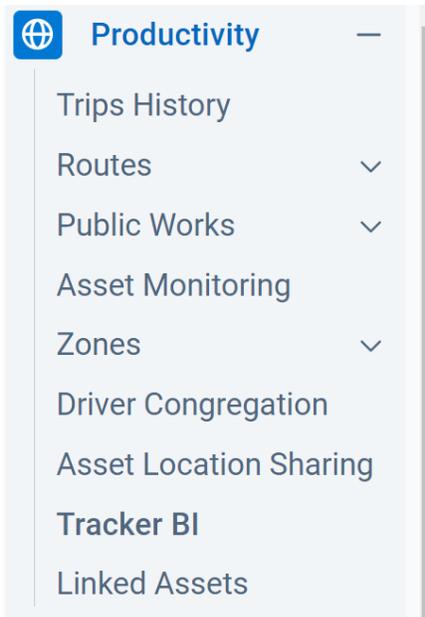
TRACKER BI

WHERE TRACKING MEETS INTELLIGENCE

Accessing Tracker BI and ColdChain BI

Please ensure that the Tracker BI add-in is installed.

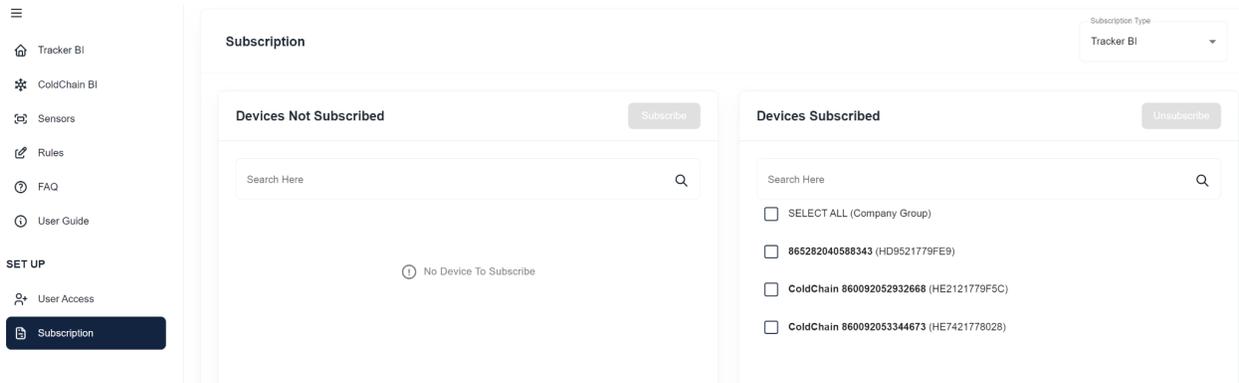
In order to access Tracker BI, click **Productivity**, then **Tracker BI**.



Subscribing trackers to Tracker BI and ColdChain BI

For trackers to utilize the features of Tracker BI, they must be subscribed to Tracker BI.

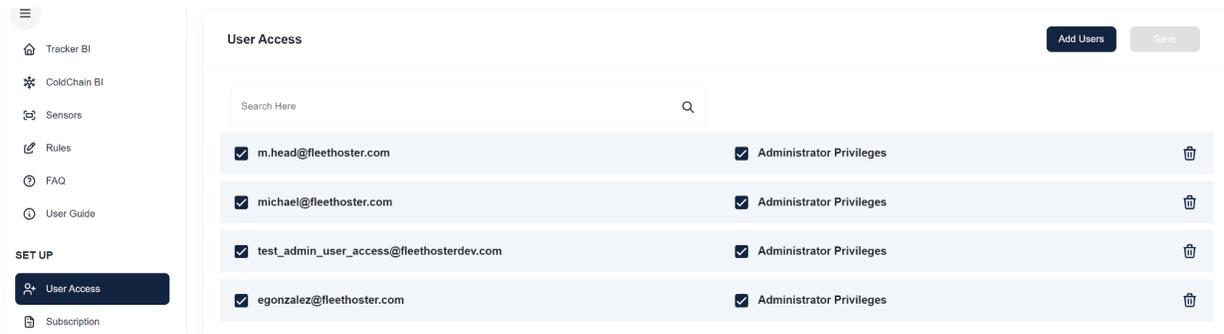
- a. Click **Subscription**
- b. Under the Subscription Type, click the drop down arrow to switch between Tracker BI and ColdChain BI
- c. Under Devices Not Subscribed, select the trackers you would like to subscribe by checking the box next to the tracker's IMEI, then click **Subscribe**. To subscribe all cameras at once, check the box next to **SELECT ALL**. If at any point you would like to unsubscribe a tracker, check the box next to that tracker in the Devices Subscribed column and click **Unsubscribe**.



Setting up User Access for Tracker BI and ColdChain BI

This grants users the ability to access Tracker BI and Coldchain BI. Users must already have access to the Geotab database in order to gain access to Tracker BI and ColdChain BI.

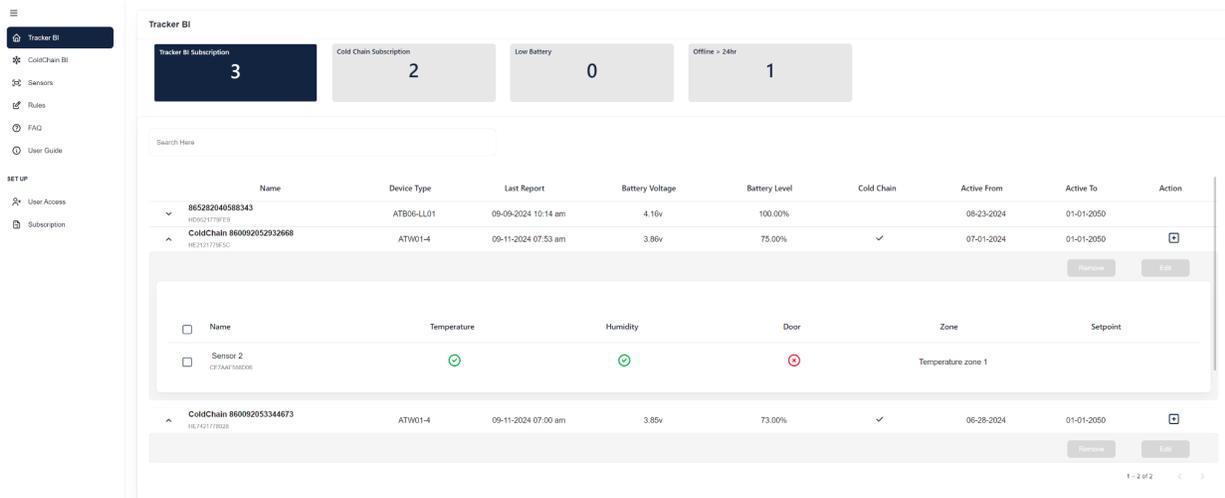
- a. Under Set up, click **User Access**
- b. Click **Add Users**
- c. Type in the search bar to add the User to **Tracker BI and Coldchain BI**
- d. Check the box next to the user that needs access
- e. To grant Administrator Privileges, check the box next to Administrator Privileges. Users with Administrator Privileges have full application access including the ability to edit rules, add profiles, and edit profiles, while users without administrator privileges can view only



Tracker BI Dashboard

This dashboard displays a variety of data for tracking devices sorted by date range and different categories.

- To view the devices in each category, simply click on the square labeled with the respective category
- To view the details of each device, click the drop down arrow next to the desired device
- To add the temperature Setpoint, check the box next to the sensor and click Edit and type in your desired Setpoint, do not change the Zone that has been pre-set
- To assign a sensor to a tracker, click the + under the Action column
- To edit or remove a device, click the drop down arrow to the left of the device, click the squares next to the devices, and click **Edit** or **Remove**



Tracker BI

Tracker BI Subscription: 3 | Cold Chain Subscription: 2 | Low Battery: 0 | Offline > 24hr: 1

Search Here

Name	Device Type	Last Report	Battery Voltage	Battery Level	Cold Chain	Active From	Active To	Action												
865282040588343 <small>H59217791E9</small>	ATB06-LL01	09-09-2024 10:14 am	4.16v	100.00%		09-23-2024	01-01-2050													
^ ColdChain 860092052932668 <small>H5C21779F5C</small>	ATW01-4	09-11-2024 07:53 am	3.86v	75.00%	✓	07-01-2024	01-01-2050	Remove Edit												
<table border="1"> <thead> <tr> <th><input type="checkbox"/> Name</th> <th>Temperature</th> <th>Humidity</th> <th>Door</th> <th>Zone</th> <th>Setpoint</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> Sensor 2 <small>CF2AA158E036</small></td> <td>✓</td> <td>✓</td> <td>⊖</td> <td>Temperature zone 1</td> <td></td> </tr> </tbody> </table>									<input type="checkbox"/> Name	Temperature	Humidity	Door	Zone	Setpoint	<input type="checkbox"/> Sensor 2 <small>CF2AA158E036</small>	✓	✓	⊖	Temperature zone 1	
<input type="checkbox"/> Name	Temperature	Humidity	Door	Zone	Setpoint															
<input type="checkbox"/> Sensor 2 <small>CF2AA158E036</small>	✓	✓	⊖	Temperature zone 1																
^ ColdChain 860092053344673 <small>H5L421778028</small>	ATW01-4	09-11-2024 07:00 am	3.85v	73.00%	✓	09-26-2024	01-01-2050	Remove Edit												

1 - 2 of 2

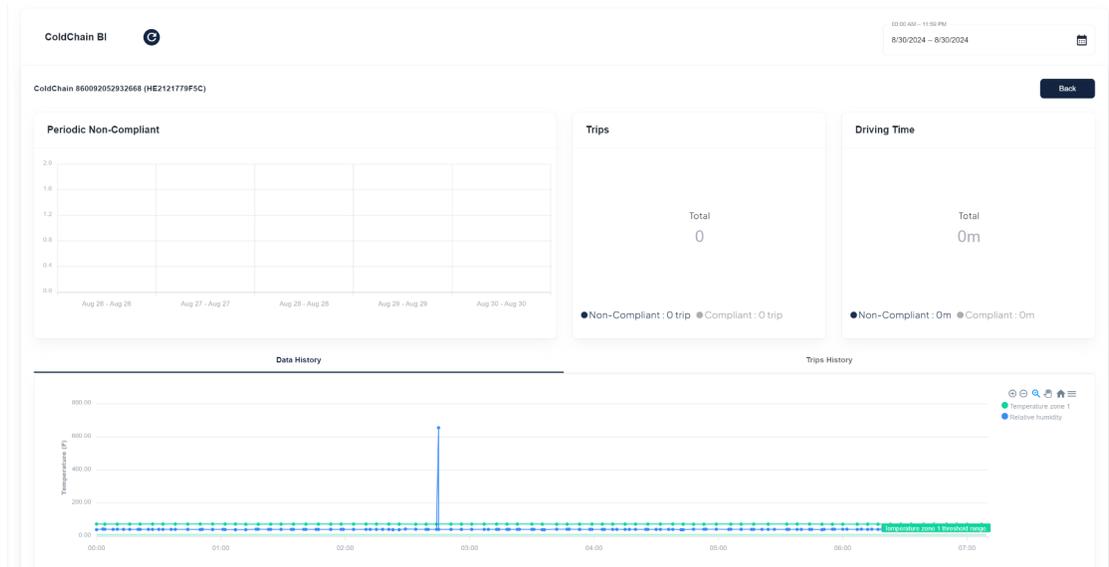


COLDCHAINBI

ColdChain BI Dashboard

This dashboard displays a variety of data for temperature sensor devices sorted by date range and different categories.

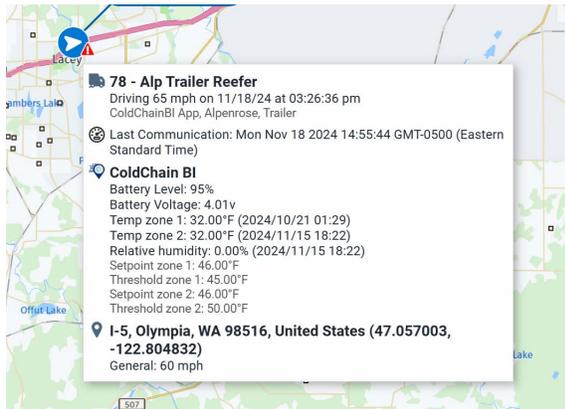
- a. To view the devices in each category, click on the square labeled with the corresponding category
- b. To view the details of each device, click the drop down arrow next to the desired device
- c. To switch between current and past data, click the drop down under Data Type
- d. To export the data, click **Export**
- e. To pause the reporting of sensors if they will not be in use, toggle the switch under Monitoring
- f. To view the history of your devices, click the history icon under History
 - i. To change the time range displayed, click the calendar icon in the top right and select the time range you would like to see
 - ii. To zoom in on the Data History of Trips History graph, highlight the portion of the chart you would like to zoom in on by dragging the cursor across it
 - iii. To export the Data History, click the three lines labeled Menu



ColdChain BI on the Map

You can utilize the map to quickly check the temperature status of your sensor.

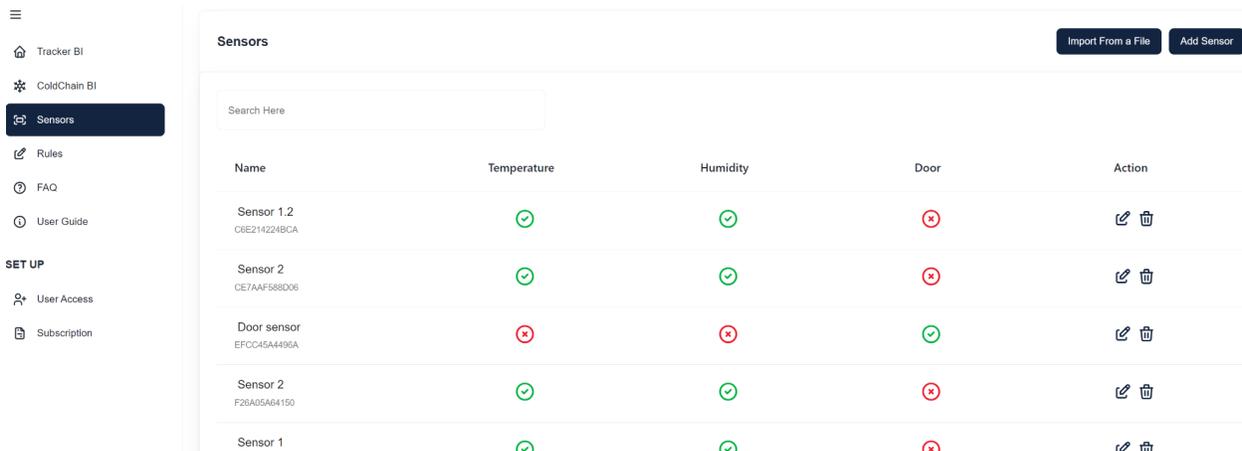
- Click on the Map
- Locate the tracker that you want to view the temperature of
- Hover your cursor over the tracker and the drop down will show you a synopsis of your trackers status



ColdChain Sensors

This section allows you to add new temperature sensors and verify if they comply with your set rules.

- Under the menu, click **Sensors**
- All sensors will be listed by name with their M.A.C ID and their Temperature and Humidity compliance and if it is a door sensor
- To add a sensor click **Add Sensor** and fill out the parameters accordingly
- To add sensors in bulk, click **Import From a File** and import a CSV file
- To delete a sensor, click the trash icon under Action
- To edit a sensor, click the pen and paper icon under Action



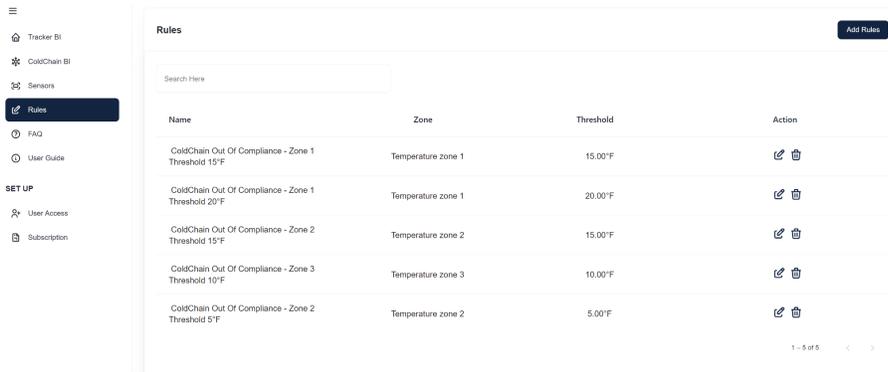
The screenshot shows the 'Sensors' management interface. On the left is a navigation menu with options: Tracker BI, ColdChain BI, **Sensors** (selected), Rules, FAQ, User Guide, SET UP, User Access, and Subscription. The main content area has a search bar and two buttons: 'Import From a File' and 'Add Sensor'. Below is a table of sensors with columns for Name, Temperature, Humidity, Door, and Action.

Name	Temperature	Humidity	Door	Action
Sensor 1.2 C8E214224BCA	✓	✓	✗	✎ 🗑️
Sensor 2 CE7AAF588D06	✓	✓	✗	✎ 🗑️
Door sensor EFCC4544496A	✗	✗	✓	✎ 🗑️
Sensor 2 F28A05A64150	✓	✓	✗	✎ 🗑️
Sensor 1	✓	✓	✗	✎ 🗑️

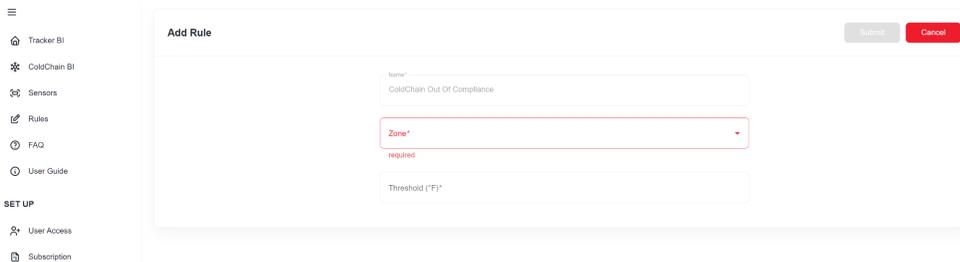
Setting up Tracker Rules

This will allow you to set temperature thresholds.

- Under the menu, click **Rule**
- To add a rule, click **Add Rules**
- Pick the Zone that you need the rule to apply to
- Set a threshold, this represents the number of degrees the sensor can deviate from the set point before it is considered out of compliance
- Click Submit
- To edit a rule, click the edit icon to the right of the rule
- To delete a rule, click the delete icon to the right of the rule



Name	Zone	Threshold	Action
ColdChain Out Of Compliance - Zone 1 Threshold 15°F	Temperature zone 1	15.00°F	 
ColdChain Out Of Compliance - Zone 1 Threshold 20°F	Temperature zone 1	20.00°F	 
ColdChain Out Of Compliance - Zone 2 Threshold 15°F	Temperature zone 2	15.00°F	 
ColdChain Out Of Compliance - Zone 3 Threshold 10°F	Temperature zone 3	10.00°F	 
ColdChain Out Of Compliance - Zone 2 Threshold 5°F	Temperature zone 2	5.00°F	 



Add Rule Submit Cancel

Name*
ColdChain Out Of Compliance

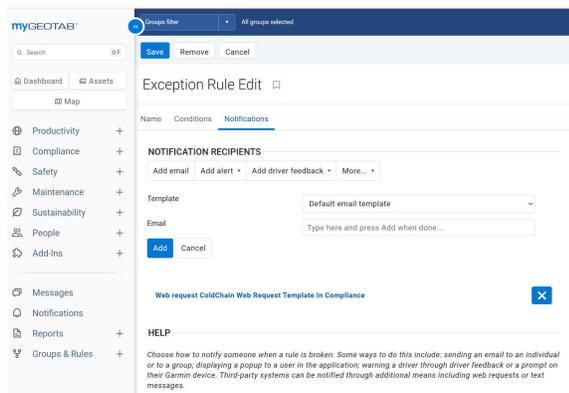
Zone*
required

Threshold (°F)*

Setting up Email Notifications

You can receive email notifications when your sensors fall in or out of compliance. Rules will automatically populate when you set a threshold

- Click on Groups & Rules
- Scroll down to the ADVANCED section
- Click on the rule you want to receive an email for, Coldchain Rules have a format of "ColdChain In/Out of Compliance - Zone X Threshold X *F"
- Click Notifications
- Click Add email
- Type in the email you want to receive the compliance emails
- Click Add
- Click Save



myGEOTAB

Groups filter: All groups selected

Save Remove Cancel

Exception Rule Edit

Name Conditions Notifications

NOTIFICATION RECIPIENTS

Add email Add alert Add driver feedback More...

Template: Default email template

Email: Type here and press Add when done...

Add Cancel

Web request ColdChain Web Request Template In Compliance

HELP

Choose how to notify someone when a rule is broken. Some ways to do this include: sending an email to an individual or to a group; displaying a popup to a user in the application; warning a driver through driver feedback or a prompt on their Garmin device. Third-party systems can be notified through additional means including web requests or text messages.

FAQ

This lists frequently asked questions in relation to Tracker BI and ColdChain BI, but if you have any questions or concerns, do not hesitate to reach out to our support team at 678-759-2544, option 3.

  Tracker BI  ColdChain BI  Sensors  Rules  FAQ  User Guide SET UP  User Access  Subscription	Frequently Asked Questions
	Tracker BI
	Where is the best location to install the Tracker BI? 
	Why did my tracker stop reporting? 
	Will the tracker report if inside a building or office? 
	Why is my battery tracker not reporting the correct location after it moved? 
	Why is my wired tracker dying? 
	Do the trackers need to be charged? 
	ColdChain BI
	How can I find the Sensor MAC Address? 
	Are the sensors already paired to the trackers? 
	Can ColdChain BI look at a range of temperatures instead of one set temperature? 
	Can different zones be set for different temperatures? 
	Can I be notified when the temperature goes outside of the Threshold? 
	How come I keep getting multiple messages the sensor is outside of the threshold? 
Can ColdChain sensors be used with any tracker? 	
Why are my temperatures not correct? 	



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